

EMPLOYMENT OPPORTUNITY

Power Test, Inc. is a world leader in the manufacture of heavy duty engine, transmission and chassis dynamometer systems. Established in 1976, we are a consistently growing and dynamic organization. Power Test was awarded the 2011 Wisconsin Manufacturer of the Year Award for Operational Excellence and Community Support and was also named the 2011 Healthiest Employer in the Small Business category in southeast Wisconsin.

Power Test is currently looking for a Field Service Technician.

Job Description: Field Service Technician will provide technical support to customers and sales force in a dynamic environment. Travel to customer sites is required (up to 25%) Ideal candidate will have a background in mechanical engineering.

Duties and Responsibilities: Candidate shall be trained on the job in all product lines while working both independently and in a team environment. Following the training period, the ideal candidate should be able to:

- Understand and use company products.
- Work directly with customers to resolve technical problems over the phone, via email and in person.
- Provide quotes to customers for service and/or parts as needed.
- Provide support to sales staff as they work with customers to resolve problems.
- Provide commissioning and training for all of the equipment we manufacture.
- Properly document records regarding customer interaction, service visits and expense reports.
- Travel to customer sites independently (both domestic and international) to provide service and/or training.

Experience, knowledge, or ability in the following is desired:

- Basic understanding of mechanical, electrical and computer systems.
- Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.
- Familiar with electro-mechanical systems and troubleshooting skills related to them
- Excellent communication (oral and written), interpersonal, organizational and presentation skills.
- Excellent problem solving skills
- Familiar with standard Microsoft applications (Windows, Word, Excel, etc)
- Ability to effectively present information and respond to questions.
- Ability to work independently and efficiently.
- Ability to travel domestically and internationally (up to 25%)
- Ability to promptly answer support related email and phone calls.

Education and/or Experience: Associate Degree or equivalent combination of education and experience. Minimum experience of 1-3 Years Knowledge of products in principle powertrain component testing as well as experience in a manufacturing/engineering environment is desirable.

Compensation and Benefits: In addition to a competitive salary, we are proud to offer an excellent benefits package including:

Holiday pay, Health Insurance, Vacation Time, Dental Insurance, Life Insurance, 401K, Profit sharing, Tuition Reimbursement, Performance Bonus, Wellness Program and Fitness Center

To Apply Submit your resume to careers@pwrst.com or you may visit us at:

Power Test, Inc.
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Sussex, WI 53089

No Phone Calls Please