

## EMPLOYMENT OPPORTUNITY

**Power Test is currently looking for a Field Service Technician.** We are a world leader in the manufacture of heavy duty engine, transmission and chassis dynamometer systems. Established in 1976, Power Test is a consistently growing organization and are in search of the right candidate for the following position:

### **Field Service Technician**

**Job Description:** Field Service Technician will provide technical support to customers and sales force in a dynamic environment. Travel to customer sites is required (up to 25%) Ideal candidate will have a background in mechanical engineering.

**Duties and Responsibilities:** Candidate shall be trained on the job in all product lines while working both independently and in a team environment. Following the training period, the ideal candidate should be able to:

- Understand and use company products.
- Work directly with customers to resolve technical problems over the phone, via email and in person.
- Provide quotes to customers for service and/or parts as needed.
- Provide support to sales staff as they work with customers to resolve problems.
- Provide commissioning and training for all of the equipment we manufacture.
- Properly document records regarding customer interaction, service visits and expense reports.
- Travel to customer sites independently (both domestic and international) to provide service and/or training.

### **Experience, knowledge, or ability in the following is desired:**

- Basic understanding of mechanical, electrical and computer systems.
- Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.
- Familiar with electro-mechanical systems and troubleshooting skills related to them
- Excellent communication (oral and written), interpersonal, organizational and presentation skills.
- Excellent problem solving skills
- Familiar with standard Microsoft applications (Windows, Word, Excel, etc)
- Ability to effectively present information and respond to questions.
- Ability to work independently and efficiently.
- Ability to travel domestically and internationally (up to 25%)
- Ability to promptly answer support related email and phone calls.

**Education and/or Experience:** Associate Degree or equivalent combination of education and experience. Minimum experience of 1-3 Years Knowledge of products in principle powertrain component testing as well as experience in a manufacturing/engineering environment is desirable.

**Compensation and Benefits:** In addition to a competitive salary, we are proud to offer an excellent benefits package including:

Holiday pay, Health Insurance, Vacation Time, Dental Insurance, Life Insurance, 401K, Profit sharing, Tuition Reimbursement, Performance Bonus, Wellness Program and Fitness Center

**To Apply** Submit your resume to [careers@pwrst.com](mailto:careers@pwrst.com) or you may visit us at:

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No Phone Calls Please